



BARKLY REGION ALCOHOL AND DRUG ABUSE ADVISORY GROUP

Case Study

OUR CONNECTION

The Barkly Region Alcohol and Drug Abuse Group (BRADAAG) is a non-profit community-based agency that focuses primarily on improving the lives of individuals and families in the Barkly region. BRADAAG's treatment programs specialise in reducing the harm caused by the misuse of alcohol and other drugs. It is vital that the communities in this region are equipped to overcome damages caused by intergenerational disadvantages and poverty, a task that BRADAAG is currently helping countless people with.

BRADAAG manages a wealth of different clients in a remote region. This makes being able to accurately and efficiently record client data a necessity for the organisation. In addition to this, their treatment programs such as Residential Rehab, Sobering Up Shelter and Outreach/Aftercare Youth Service, add a level of complexity to daily processes.

BRADAAG began using the rediCASE case management software to boost productivity during administration tasks. Corporate Services Manager, Jason Martin, writes that rediCASE is a proven and reliable way of recording information:



"rediCASE has proven to be the most appropriate software that allows us to capture all the required information."

Jason Martin - BRADAAG Corporate Services Manager



EFFECTIVE MANAGEMENT SOLUTIONS

rediCASE combines flexible and intuitive design with in-depth organisational features. For example, users can manage phone calls, emails, employee details and client data with simple dashboard functions. The software even allows users to integrate their own Outlook or Gmail calendars into the system. Mr. Martin explains that:

"rediCASE is an easy-to-use system that allows our team to capture crucial client information, that can be used to improve our workflow and to ensure we have access to all the information we need to better assist our clients."



Design

Our intuitive and user-friendly design is easy to follow and learn.



Innovative ideas

Flexible security controls, custom data fields and administration features.



Team Oriented

Boosts productivity, saving your organisation time and money.

Additionally, Mr. Martin puts forth that rediCASE's most valuable features are:

"Easy to access case notes, and the ability to export information for review."

Without rediCASE, simple tasks are made far more difficult. BRADAAG recognises the importance of using the software to save time. On average, rediCASE saves users **20 minutes** per client upon data entry.

Organisations that offer drug and alcohol treatments are a necessity when it comes to building a future without the disadvantages faced by many people in remote communities. This makes it imperative that we provide a range of support systems to groups such as BRADAAG.

"Very user-friendly system with great support."

Jason Martin - BRADAAG Corporater Services
Manager