

## CASE STUDY

# BRAVEHEARTS

## OUR CONNECTION.

Founded in 1997, Bravehearts is Australia's leading child protection organisation.

From child protection training to education programs and counselling services, Bravehearts is dedicated to making Australia the safest place in the world to raise a child. You can read more about Bravehearts' mission [here](#).

With hundreds of new clients each year, Bravehearts required a way to streamline their case management process - and they found a solution. In early 2021, Bravehearts began using the rediCASE system, and have since been pleased by the systems capabilities:

***"The customisation of data and reports really attracted us to this software same as its widget visualization options."***

Sarah Rudolph, Quality Assurance Coordinator, Bravehearts



# FLEXIBLE DESIGN.

rediCASE is highly flexible. The software enables each organisation to select and sort the data collection fields in their preferred order for their own requirements.

Additionally, rediCASE is user friendly and innovative. With simple point and click functionality, users may easily navigate through the software's many core features.

## ***"Intuitive, Customisable and Efficient"***

All rediCASE data is secure and online, eliminating any need for physical records that can be lost or mismanaged. rediCASE is equipped with a range of filtration tools, allowing users to find records, clients and treatment data in an instant.

## STANDARD MODULES:



Communication Module



Reports Module



Report Builder Module



Waitlist Module



Client Module



Enquiry Module



Correspondence Module



Case File Module



Appointment Module

## EXPERT SUPPORT.



Our rediCASE Support Desk is a team of specialists who understand the Health and Community Sectors, intimately know how rediCASE Case Management Software works plus they actually like to answer questions and help customers.

***"Very supportive and patient. Wonderful to work with."***

Sarah Rudolph, Quality Assurance Coordinator

