



OUR CONNECTION

Mosaic Life Care is a non-profit organisation committed to fostering health and community well-being, provides meaningful mentorship and comprehensive support to empower those facing disadvantages. In recognising the impact of social isolation on different aspects of Australian's lives, including mental and physical health, along with daily relationship, employment, and community connections, Mosaic Life Care has been established with the mission of providing care and supporting disadvantage people and communities overcome financial hardship and social isolation. Mosaic Life Care offers a diverse array of services and assistance tailored to individuals, families, and beyond, ensuring that everyone seeking help receives the support they need.

As a social service providing support and mentorship for wide range communities and individuals, Mosaic Life Care manages their client administration in the most secure and efficient way possible. Mosaic Life Care utilises rediCASE Case Management Software to manage client records. Since then, Mosaic Life Care has been extremely satisfied with the innovative functionality and user-friendly feature that our software offers, along with the service we provide:



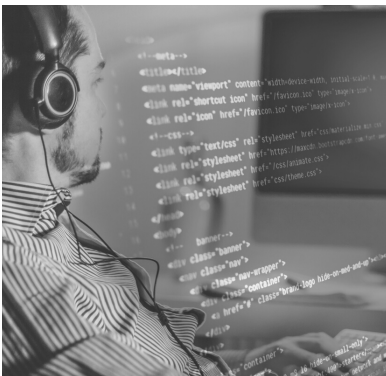
Administratively. It has made collating and centralising data easy.

Tecia Thompson, COACH Coordinator
Mosaic Life Care

EFFECTIVE MANAGEMENT SOLUTIONS

rediCASE is an all-in-one case management system. Rather than using spreadsheets and access databases, rediCASE combines comprehensive dropdown menus and custom data fields to create a flexible and user-friendly experience. Coach coordinator at Mosaic Life Care - Tecia, expresses impression across the rediCASE Software:

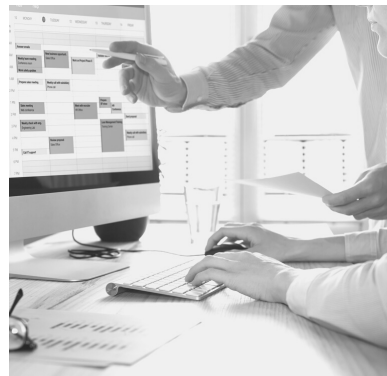
"Positively. While we are not using the database a lot at the moment, it has been easy to find what is needed and also use the database system."



DESIGN



Our intuitive and user-friendly design is easy to follow and learn.



INNOVATIVE



Flexible security controls, custom data fields and administration features.



SECURE



Personal and private information is protected and secure

The rediCASE team is dedicated to making sure clients integrate our software into their daily operations as smoothly as possible. The team prepares a number of resources for our clients, user manuals, and support materials. In addition to this, we offer 1 on 1 training sessions, additional training sessions, phone support Monday to Friday 9 am to 5 pm, and email assistance.

redbourne
GROUP