



## ODYSSEY HOUSE VICTORIA

### OUR CONNECTION

Odyssey House Victoria aids with the rehabilitation of people with drug and alcohol problems. Through its highly effective residential and community-based treatment, Odyssey House helps their clients create a drug and alcohol free lifestyle. In recognising that each client lives with unique and multifaceted circumstances, the organisation has evolved to provide a holistic approach to treatment.

With 10 different treatment types and over 200 staff members, it is vital that Odyssey House handles client administration in the most effective way possible.

For over five years now, Odyssey House has utilised rediCASE Case Management Software to successfully coordinate client records. The software's innovative and user-friendly features have subsequently enhanced Odyssey House's productivity, according to CEO Dr. Stefan Gruenert:



*"Capturing, reporting on, and using client information is critical to our organisation. rediCASE has allowed us to share information across our organisation, and with other consortium partners, to ensure our service responses are well coordinated and properly integrated."*

Dr. Stefan Gruenert  
CEO, Odyssey House Victoria

# EFFECTIVE MANAGEMENT SOLUTIONS

rediCASE is an all-in-one case management system. Rather than using spreadsheets and access databases, rediCASE combines comprehensive dropdown menus and custom data fields to create a flexible and user-friendly experience. Dr. Gruenert recognises this, stating that:

*“...rediCASE most closely matched what and how we wanted client information recorded. rediCASE allows us to capture a broad range of client information to match our holistic services...”*



## DESIGN



Our intuitive and user-friendly design is easy to follow and learn.



## INNOVATIVE



Flexible security controls, custom data fields and administration features.



## TEAM ORIENTED



Boosts productivity, saving your organisation time and money.

*“rediCASE has been very responsive to changing reporting requirements and our changing needs. Regular updates are applied without major disruption...we can benefit from any new upgrades. Support from helpdesk and management has been awesome.”*

Odyssey House Victoria changes the lives of many Australian's struggling with addiction issues. Their work among several communities is vital. Since choosing rediCASE, Odyssey House's work has greatly benefited, thus facilitating the needs of people who rely on their care.

*“Our relationship with Redbourne, the developers of rediCASE, is one of the best supplier relationships we have, and it has been a key feature of our success as we have grown.”*

***“...The team who developed rediCASE are big enough to be reliable, professional, and high quality, but small enough to still care about each organization they serve.”***

Dr. Stefan Gruenert  
CEO, Odyssey House Victoria