

# Community Support Program

Our Community Support Program helps small community services through secure data management and reporting.



## About Us

The Redbourne Group is an Australian owned software as a service company located in Brisbane.

rediCASE Case Management Software, developed by the Redbourne Group, is used by thousands of health and community sector employees every day across Australia.

redbourne  
GROUP

rediCASE

## What is available?

The Redbourne Group rediCASE Community Support Program offers eligible organisations the opportunity to purchase a 12 month subscription of the rediCASE Case Management Software Core version for \$1,995.00 including GST. Optional Modules and software customisation are offered at a discounted rate.

## So many workflow and reporting features.

- ✓ **Secure Accessibility.**  
rediCASE is securely accessible anywhere on any device.
- ✓ **Case Management.**  
Easy to navigate, quick to use and update records. Intuitive functionality.
- ✓ **Client Summary.**  
Keep all information in one place - treatment history, contacts, alerts and meeting notes.
- ✓ **Powerful Search.**  
Simple yet advanced search functionality provides the results every time.
- ✓ **Seamless Workflow.**  
Build your client journey from Enquiry, Appointment Scheduling, Waitlist to Outcomes.
- ✓ **Reduce Duplication.**  
Manage Team case loads and keep accurate files while maintaining client privacy.
- ✓ **Data Security.**  
Web based software and all data hosted and stored in Australia.
- ✓ **Document Management.**  
Link Client documents, forms and case notes. Save all records securely online in Australia.
- ✓ **Referral Letters.**  
Generate your customised Referral letter, print or send by email.
- ✓ **Customisable Software.**  
Adapt rediCASE to support your Organisational requirements.



## Is your service eligible?

1. Must be a small not for profit organisation and is not part of larger funded not for profit organisation.
2. Registered with Australian Charities and Not for Profits Commission (ACNC).
3. Registered as Deductible Gift Recipients (DGRs) with ATO.
4. Do not receive Government funding for administration and information technology services.
5. Organisation mission is to provide a community service in one or more of the following areas: Alcohol & Other Drug, Domestic & Family Violence, Sexual Violence, Mental Health, Aboriginal & Torres Strait Islander Health service, Homelessness, other community areas, or regional and remote service supporting their local community.
6. Recipient is not an IT contractor or third party contracted to the community service applying for the rediCASE Community Support Program.
7. Directors of organisation have not been excluded from managing or operating a not for profit organisation or charity in the past five years.
8. Preferably have volunteers engaged in the day to day operations of delivering their community service.



## Meet a few of the rediCASE team.

The rediCASE Team are a diverse mix of talented individuals, all dedicated to helping our clients improve their client data management, reporting, user workflows and getting the best from their rediCASE Case Management Software.

# rediCASE



Karen is the Manager Health and Community Services and is responsible for product delivery of rediCASE across Australia. Karen also manages the Queensland Health and Queensland Police Service contracts for Redbourne Group.



Mali is the rediCASE Product Manager. Mali provides after sale support and liaises with our users and the rediCASE Project Team to create requirements when implementing rediCASE for an organisation.

## How to apply?

1. Provide a copy of registered Not-for-Profit status with Australian Charities and Not for Profits Commission (ACNC)
2. Provide a copy of Deductible Gift Recipients (DGRs) with Australian Tax Office.
3. Provide a copy of organisation Annual Report, or other document outlining purpose of organisation, management, volunteers and does not receive funding for administration and information technology services.

Send documents to [redicase@redbourne.com.au](mailto:redicase@redbourne.com.au)

**If you would like to book a demonstration of rediCASE Case Management Software, or just ask a few questions, you can simply:**

**email [redicase@redbourne.com.au](mailto:redicase@redbourne.com.au)**

**or call 1800 783 336.**

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