THE LADDER PROJECT FOUNDATION

OUR CONNECTION

The Ladder Project Foundation supports young people through hardship, providing them with mentoring and unique opportunities. Over 10 years ago, AFL players Mark Bolton, Paul Licuria and Joel Bowden recognised that they had the ability to create an organisation with the potential to change the lives of young people in need. Initially, the foundation primarily housed young homeless people, but has since evolved into much more. Ladder provides a range of programs that help improve areas such as self-efficacy, community connection, health and wellbeing, independent living skills and education, employment and training.

With such a wide range of aid programs, it was vital that the Ladder Project Foundation sought out an efficient way to manage hundreds of clients. In 2020, the foundation partnered with rediCASE to do just that. Since then, Ladder has been extremely satisfied with our software:

> *"rediCASE is a comprehensive client data management solution, that is intuitive and user friendly. We were able to integrate and consolidate existing processes within our organisation which save both time and money. The service and support have been fantastic."*

Jackson Ellis
National Program Manager, The Ladder Project Foundation

EFFECTIVE MANAGEMENT SOLUTIONS

rediCASE is an all-in-one case management system. Rather than using spreadsheets and access databases, rediCASE combines comprehensive dropdown menus and custom data fields to create a flexible and user-friendly experience. To gain a greater insight into our client's thoughts on the software, we asked Mr. Ellis what he thinks are rediCASE's most valuable features? He replied with:
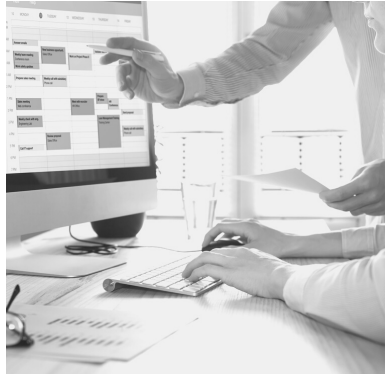
"The ability to capture group-based activities, without the need to duplicate into each individual case file. The ability to upload documents and see everything at a glance is very valuable."
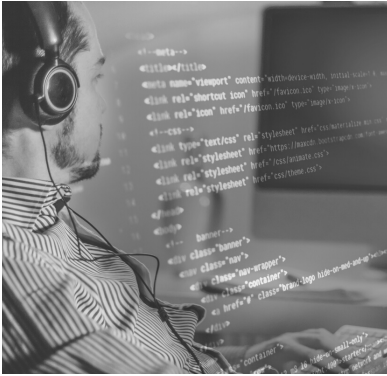
DESIGN

Our intuitive and user-friendly design is easy to follow and learn.

INNOVATIVE

Flexible security controls, custom data fields and administration features.

SECURE

Personal and private information is protected and secure

The rediCASE team is dedicated to making sure clients integrate our software into their daily operations as smoothly as possible. The team prepares a number of resources for our clients, user manuals, and support materials. In addition to this, we offer 1 on 1 training sessions, additional training sessions, phone support Monday to Friday 9 am to 5 pm, and email assistance.

Mr. Ellis continues on, mentioning that rediCASE is a secure and safe software:

"rediCASE provides consistency across our organisation and ensures that data security is maintained at all times."

We adhere to government regulations, protecting client data information and privacy. You can learn more about our security standards here.

"Great software at a great price, partnered with brilliant customer service!"

Jackson Ellis
National Program Manager, The Ladder Project Foundation

PART OF THE
redbourne
GROUP